The War Amps

The War Amputations of Canada 2012-2013 Annual Report



Elizabeth and Annelise

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THANK YOU

As The War Amps celebrates its 95th anniversary, we send a sincere thank you to all our supporters. Many of you will have grown up knowing the Association's key tags as providing peace of mind in a small, but important, way. In turn, your donations to the Key Tag Service have provided life-changing support for amputees across the country – both veterans and civilians – through The War Amps many programs.

Generations of children, in particular, have received financial assistance for artificial limbs, allowing them to accomplish daily living tasks and participate in activities with their peers. In doing so, these Champs gain confidence in themselves and their ability to achieve future success, and as you will read in the testimonials of this report, their successes are many!

Of course, we have been busy with much more: working with the Department of National Defence and Veterans Affairs Canada to serve our traditional and modern-day amputee veterans (particularly the seriously disabled); keeping apprised of the latest in prosthetic technology through conferences and the prosthetic community; spreading the PLAYSAFE and DRIVESAFE messages through local events and parades; and many other activities you will see documented in the coming pages.

If you were one of the 13,811 people who had your keys returned to you this year through The War Amps Key Tag Service, we appreciate your support and congratulate you on the return of your lost keys! It is thanks to the public-spirited citizens who find lost keys and help return them by contacting The War Amps that this service continues to be successful.

Champs like Emanuel and Xavier have received financial assistance for their artificial limbs through CHAMP.



The War Amps was honoured to be the subject of a congratulatory news release from Veterans Affairs Canada and pleased to receive a letter from Veterans Ombudsman Guy Parent, recognizing our 95 years of commitment to veterans and amputees across Canada.

Minister Steven Blaney Congratulates The War Amps of Canada on Nearly a Century of Supporting Canadian Veterans (*Excerpt*)

March 27, 2013

Ottawa — The Honourable Steven Blaney, Minister of Veterans Affairs and Minister for La Francophonie, applauded The War Amps of Canada for its legacy of support for Canada's Veterans. The War Amps recently achieved two significant milestones—its 95th anniversary and 1.5 million sets of keys returned to Canadians.

"The War Amps has earned a special place in the hearts of Canadians," said Minister Blaney. "You are recognized across our great country as a model for grassroots organizations, and you have distinguished yourselves as a true friend to Canada's Veterans and other amputees, especially our children."

The War Amps of Canada was founded in 1918 by amputee war Veterans returning home from the First World War. With a philosophy of "amputees helping amputees" the organization offers counselling, self-help and practical assistance to amputees. It also promotes Canada's military heritage and pays tribute to the sacrifices and achievements of Veterans and men and women in uniform.

"We are very proud to continue to pass on the 95-year legacy of expertise and experience we have gained in the amputee Veterans' field to child amputees and the overall amputee community in Canada," said Brian N. Forbes, Chairman of The War Amps Executive Committee. "As part of our mandate, we look forward to ongoing collaboration with the Minister and Veterans Affairs to make certain that seriously disabled Veterans and their dependants receive appropriate pension compensation and health care benefits."

"Our Government values the strength and voice of Veterans' groups such as The War Amps of Canada," stated Minister Blaney.



Government Gouvemement du Canada Ombudsman Ombudsman des vétérans

Suite 1560 360 Albert Street 360, rue Albert Ottawa, Ontario K1R 7X7

of Canada

Veterans

Bureau 1560 Ottawa (Ontario) K1R 7X7

April 9, 2013

Mr. Brian N. Forbes Chairman of The War Amps Executive Committee National Headquarters 2827 Riverside Drive Ottawa, ON K1V 0C4

Dear Mr. Forbes: Brine

I want to congratulate you and The War Amps of Canada on its 95th anniversary.

For almost a century through your tradition of "amputees helping amputees", you have supported the needs of Canadian war amputees and broadened out that support to help Canadian amputees, in general, including children through your CHAMP program. For a grassroots organization that is funded solely through public support of the Key Tag and Address Label Service, and does not receive government grants, you are a model organization and your work is to be applauded.

I want to congratulate you and The War Amps of Canada also on the success of your Key Tag and Address Label Service, which has returned 1.5 million sets of keys to Canadians. This is a much needed service that Canadians appreciate and have come to rely on.

In addition, I want to thank you for the excellent documentaries, music videos, and memoirs in your Military Heritage Series that honour those who have served and help preserve Canada's military history. I commend you especially for Operation Legacy, in which members of the CHAMP program are teaching our younger generations about the importance of remembering the sacrifice of our fallen soldiers and of our Veterans.

The legacy of The War Amps of Canada is nothing short of outstanding. It is an important part of the Canadian fabric of life and underscores not only the contribution that severely injured Veterans have and continue to make to Canada, but also the importance of always hearing their voices on Veterans issues and making sure that they and their dependants receive appropriate compensation and health care benefits.

Yours sincerely.

Guy Parent Veterans Ombudsman



THE WAR AMPS MISSION



THE WAR AMPS NATIONAL HEADQUARTER

"Thank you for returning my keys. You didn't just deliver a set of keys, you delivered peace of mind. And thank you as well for all the great work you do on behalf of our vets and child amputees."

- Tom, War Amps supporter

The War Amps is a Canadian, nationwide registered charitable organization operated under the direction of war amputees.

For 95 years, the philosophy of "amputees helping amputees" has shaped the Association and led to the belief that, with courage and determination, amputees can succeed in life. Our aims and objectives are:

- Improve quality of life for all amputees
- Encourage child amputees to develop a positive approach to living with amputation through comprehensive support programs
- Educate amputees with the latest information on artificial limbs and all aspects of amputation
- Provide employment for amputees
- Raise awareness about issues as diverse as the experiences and abilities of amputees, child safety and Canada's military heritage

Today, the Association continues to serve war amputees, and all Canadian amputees, including children.

Kenny

Kenny has worked at The War Amps sheltered workshop for 29 years. He started shortly after losing his right arm above the elbow in an industrial accident. As a machine operator, Kenny works with many of The War Amps materials, including key tags, address labels, our annual spring and fall letters to the public, customer service correspondence and mailings of The War Amps publications.



CHILD AMPUTEE (CHAMP) PROGRAM

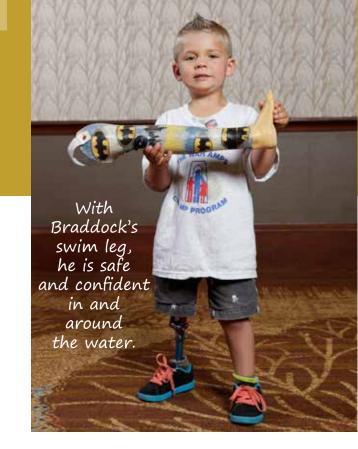
Created in 1975, The War Amps Child Amputee (CHAMP) Program is built on the Winner's Circle philosophy, which encourages child amputees (Champs) to accept their amputations and develop a positive approach to challenges.

In 2012-13, the CHAMP Program enrolled 120 new child amputees who were missing limbs at birth, from accidents or due to medical causes.

CHAMP offers comprehensive services to Canadian child amputees and their families, such as:

- Financial assistance for artificial and recreational limbs and devices
- Regional CHAMP seminars, which provide a forum for young amputees and their parents to share information and advice and see new developments in artificial limbs
- Peer counselling and emotional support through programs like Matching Mothers

The War Amps CHAMP Program offers assistance at every stage of a child's development, from infancy through the teen years and as they pursue higher education as young adults.



Emma-Rose

Champ Emma-Rose was born missing her right arm below the elbow. At just 5 months old, she and her parents attended their first CHAMP seminar.

"It's very important to us that our little Emma-Rose has a lasting relationship with CHAMP. The values upheld by the Association are those we instil daily in our little princess; values such as mutual help, respect, sharing and belonging to a big family ready to support us at all times. Seminars also enable us as parents to talk with other parents so we can anticipate the next steps in the life of our little Champ."

- Champ Emma-Rose's mom and dad

Seminars have a life-changing effect on Champs (and their parents), as they meet other kids "just like me," learn to accept their amputation and develop a positive outlook on the future.



Emma-Rose and her parents attended their first CHAMP seminar when she was just 5 months old. This year, CHAMP held seven regional seminars. The seminar theme of "Celebrating 95 Years" reached approximately 520 child amputees and their parents.

Braddock

Champ Braddock (page 7) was born with a condition that made his right leg only half the length of his left. At 11 months old, Braddock had his foot amputated to facilitate wearing an artificial limb and so he could walk. Now, he's not only walking – he's swimming, with the help of his new swim leg.

"Our family goes swimming every Tuesday night and felt that having a swim leg would help Braddock's confidence in the water. He loves swimming (I think it's one sport that allows him to play without his leg being a factor) but he struggled with his balance and so was dependent on water wings. Since he has gotten his swim leg, it has given him the confidence he needed to explore and play in the water like any other child his age does. He now plays in the water independently and has begun to swim on his own! That swim leg changed so much for him."

- Champ Braddock's mom and dad

CHAMP covers 100 per cent of the cost of recreational limbs and devices, such as those designed for swimming, biking or playing a musical instrument. Recreational limbs are considered to be a necessity for child amputees so they can take part in activities with their friends and family. For standard or "everyday" artificial limbs, CHAMP pays the portion not covered by provincial or private medical plans.

Guillaume

As teens, Champs have the opportunity to become Junior Counsellors at seminars. "JCs" help carry on The War Amps legacy of "amputees helping amputees" by acting as peer counsellors who provide personal insight into growing up with an amputation. They also take a leadership role in seminar sessions, which address topics like teasing and bullying, teen issues like driving, new developments in artificial limbs and much more.

"I wanted to say that I'm very proud to have participated in the Seminar as a Junior Counsellor. Wow – it was an unforgettable experience!"

– Champ Guillaume (page 10)

Kristy

Partial right hand amputee Kristy is pursuing a business degree at college. Through the CHAMP Development Program (CDP), she has received a bursary to help her complete her education and fulfil her career goal in marketing and event planning.

"It's the end of the 2012/2013 school year and as I was packing up books and putting away school items I remembered again that my college education owes a lot to The War Amps. Thank you once more for your generous support."

- Champ Kristy

In the 2012-13 academic years, 151 Champs received bursaries from The War Amps to aid in their pursuit of higher education.

Champs like Kristy are encouraged to look to the future and continue their education by

attending post-secondary school. Getting a good education ensures Champs achieve future independence.

Champs between the ages of 18 and 25 may apply for educational bursaries to help cover the costs of tuition and books. There is also some financial assistance available for residence fees and transit or parking passes.

As a Junior Counsellor, Guillaume shares his experiences with younger Champs like Sébastien.



Justin

Multiple amputee Justin was born missing both legs above the knee and part of his right hand. Since the age of 2, he has received specialized assistance through CHAMP. CHAMP aids multiple amputee children (Super Champs) with their unique needs like independence, education, computers and the tools to gain future employment. Super Champs also attend seminars, like the one held in September 2012, which address their needs more specifically than a regular CHAMP seminar can. "I plan on enrolling in the computer information systems administration program at university. In the meantime, I am working part-time as a computer technician troubleshooting our clients' computer networks. Just recently I competed in a Skills Canada IT competition and won gold. It was the computer you sent me that sparked my interest in information technology."

- Super Champ Justin





PLAYSAFE/ DRIVESAFE

For 35 years now, CHAMP Ambassadors have been warning other children: "Spot the danger *before* you play – PLAYSAFE!" As amputees themselves, these children know what it's like to live without a limb, and they deliver this hard-hitting message to their peers in order to prevent accidents.

Champs across Canada are committed to this safety message. Last year, they hosted 75 displays and presentations at their schools, community



centres and at local events, reaching thousands of youngsters with the PLAYSAFE message.

They also rode on the award-winning PLAYSAFE/DRIVESAFE float in 31 parades across Canada. The eye-catching design of this float reaches millions of spectators along the parade routes.





Zoe and the Argonauts

For more than 30 years, The War Amps and the Canadian Football League have shared a special tradition – the annual CFL PLAYSAFE public service announcement, saluting the League's support of The War Amps safety program. The connection goes back to the days when the late Karl Hilzinger was The War Amps CHAMP Sports Consultant. "Karlo" was a CFL all-star who lost both legs in a car accident. He became an inspiration to Champs, and the Association and the CFL have been working together ever since. In 2012, Champ Zoe joined the Toronto Argonauts with a message to the public to "PLAYSAFE!" Zoe was enrolled in the CHAMP Program shortly after losing part of her left leg in a lawnmower accident.

"We are very proud of Zoe, the Toronto Argos, the CFL and The War Amps for the work they put into this important message. We truly hope it continues to educate the public to spread the PLAYSAFE message."

– Champ Zoe's mom



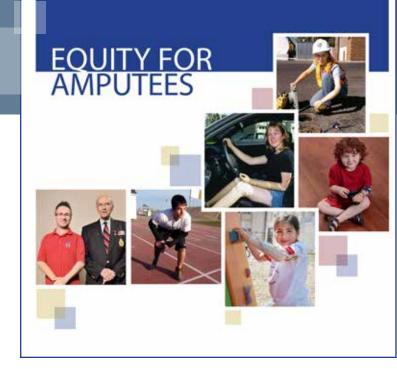


EQUITY FOR AMPUTEES

Equity for Amputees (EfA) is the ongoing advocacy and support work The War Amps has been doing for amputees since the First World War. Over the years, we have been a voice for amputees and have successfully taken on critical initiatives to identify and fill gaps in support for Canadian war, adult and child amputees and seriously disabled veterans. However, there is still much to do!

EfA utilizes our expertise to identify and fill the existing gaps in support for amputees of all ages. In 2012-13, this initiative continued to grow. Resource materials and assistance are available to amputees and their representatives within the following areas of expertise:

- Comprehensive information on the programs and services provided by The War Amps
- An in-depth understanding of medical/surgical, psychological and sociological, and short- and long-term consequences of amputation
- Information on federal and provincial benefits and entitlements, such as tax savings that amputees can apply for to defray the costs of amputation



- Information to assist with managing civil litigation and insurance settlements
- Assistance in navigating federal and provincial human rights and/or discrimination issues that result from amputation
- Assistance in navigating federal Pension Act legislation and New Veterans Charter compensation to veterans and their families

By bringing together under one program the advocacy, navigation and case management work done by The War Amps, amputees of all ages are able to access our resources and receive support.

Champs like Gavin and Tiffany have benefited from The War Amps programs and services.

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NATIONAL AMPUTEE CENTRE



"My dad recently underwent a right leg amputation due to a severe infection, and also has neuropathy of the left foot – walking has always been a struggle for him. You came to his aid by assisting with the purchase of a prosthetic leg. Thank you very much! As both my parents are seniors and living on a fixed income, they would not have been able to purchase this prosthesis without The War Amps. Your generosity has meant so much as it has given my dad his independence back."

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- Linda, daughter of an Adult Amputee Program member

The War Amps National Amputee Centre (NAC) serves amputees with the latest information on artificial limbs and all aspects of amputation. Information from all over the world is gathered at prosthetic and orthotic conferences and through contacts with manufacturers and prosthetic and orthotic centres, and is shared with amputees and the industry in Canada. This is ongoing work, as the prosthetics and orthotics field is always growing. In this pursuit, The War Amps attended four prosthetic conferences in the last year, including:

- The Canadian Association for Prosthetics and Orthotics (CAPO) (the only national Canadian conference)
- The American Orthotic Prosthetic Association (AOPA)

- Association québécoise des intervenants auprès des personnes amputées (AQIPA)
- The Ontario Association for Amputee Care (OAAC)



The NAC also administers the Adult Prosthetics Program, which provides financial assistance to Canadian adult amputees towards the cost of artificial limbs. This year, the NAC enrolled 773 adult amputees in the program and provided financial assistance towards the cost of 1,673 artificial limbs.

The Centre of Excellence on Amputation

As new products enter the marketplace, the NAC reviews them to determine which amputee population they are suited for and to evaluate their performance. Where possible, the NAC takes part in patient trials before the components are available to the public.



Just as technology advances for artificial limbs and devices, so does health-care treatment for amputees. Evidence shows that an amputation affects the whole person – and the amputee's care plan needs to reflect this reality. The War Amps reviews treatment options and regularly updates our resources for amputees with this information. It is also used to assist amputee veterans in accessing the care they need.

Prosthetics Education Program

The War Amps Prosthetics Education Program offers funding to Canadian prosthetists, prosthetic technicians, orthotists and orthotic technicians to attend courses to upgrade their skills. The War Amps offers this program to help ensure these professionals have access to up-to-date technology, new innovations, products and techniques to benefit Canadian amputees. Through this program, the NAC assisted 30 prosthetists, orthotists and technicians last year.

One prosthetist writes:

"I started working as a prosthetist in 1979 and over the years, The War Amps has been very generous in sending me to courses in prosthetics. I want to thank you for all your help, financially and professionally."

This year, the NAC answered 1,156 general inquiries from the public, amputees and prosthetic centres.

NATIONAL SERVICE BUREAU

Since the end of the First World War, The War Amps National Service Bureau has been instrumental in obtaining many improvements to pension legislation and health-care benefits for veterans. Today, amputee veterans continue to be represented in an effort to have their health needs and their pension compensation recognized in a fully satisfactory manner.

By maintaining constant pressure on the Government, it is The War Amps ongoing priority that statutory and regulatory programs are revised and augmented as required to address the current and future needs of all Canadian veterans and their families.

Last Post Fund

For many years, The War Amps has worked closely with the Veterans Ombudsman, the Royal Canadian Legion, and other veterans organizations in calling for extensive reform with respect to increasing benefits under the Last Post Fund, expanding eligibility rules, and removing unnecessary administrative complexities.

The federal budget announcement of March 21, 2013, provided a partial victory in this regard. The basic amount of the Government contribution to a veteran's funeral service was increased to \$7,376 from \$3,600.



In addition, the budget document proposed "simplifying" administrative procedures surrounding the operation of the program. The War Amps is continuing to explore the actual application of this proposition, as we continue to have significant concerns as to the eligibility criteria employed by the department.

Providing Prosthetic Expertise to DND and VAC

By working with the Department of National Defence (DND) and Veterans Affairs Canada (VAC), The War Amps helps to ensure that modern-day amputee veterans receive services and benefits that are appropriate to meet their needs. In sharing our information, resources and longstanding knowledge of all aspects of amputation and the needs of seriously disabled veterans, DND is able to better serve its injured personnel. Additionally, the Association is ideally suited to provide information and recommendations to VAC regarding its

The War Amps Task Force

The War Amps formed a task force to provide recommendations to VAC on eliminating red tape and improving service and benefit delivery to veterans and their dependants. The Association formed a list of proposals, which were reviewed with then Minister Steven Blaney at a meeting on March 27, 2013.

The Minister, who showed enthusiastic support for these recommendations, later tweeted:

 Steven Blaney @MinStevenBlaney
 27 Mar

 Proud to visit the Chairman of @TheWarAmps Exec.
 Committee Brian Forbes, and his team. They do great job for #Vets.

 pic.twitter.com/aHu0zdLI56
 View photo

As a consequence of that meeting, the greater majority of The War Amps Task Force recommendations were accepted by VAC, and the Association is currently working with departmental staff to implement the required changes.

prosthetic policy, in order to ensure that amputee veterans receive the prosthetic supplies and components they need.

The War Amps has participated in several events over the last year in conjunction with DND, VAC and the Canadian Armed Forces. In June, the Association worked with DND and a group of modern-day amputee veterans as part of a prosthetic trial for new prosthetic components. In November, we participated in the Military and Veteran Health Research Forum, which explored topics such as amputee care and injury prevention. In March, the Association attended fitness trials to evaluate the prosthetic needs of amputees on active military service – for example, artificial limbs that can withstand the weight bearing, running, and other strenuous activities required of these soldiers.



OPERATION LEGACY

"My thanks to The War Amps for helping to ensure that Canada's wartime history does not fade away."

– Ken, War Amps supporter

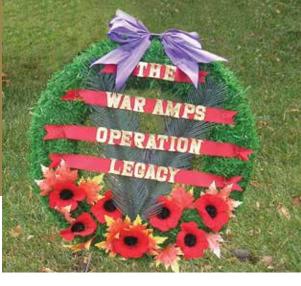
As part of The War Amps legacy, Champs teach younger generations the importance of remembering the sacrifices of our fallen soldiers and veterans.

Operation Legacy members participated in 149 events last year, including wreath layings, presentations, media interviews and library or school donations of The War Amps Military Heritage Series.

Members also wrote letters to the editor of their local newspaper, highlighting Bomber Command, Remembrance Day and Canada's contribution to the Korean War. In all, more than 300 letters were published.

Canada's Military Heritage Series

The Military Heritage Series includes documentaries and vignettes – made possible by corporate donations – that help commemorate and preserve Canada's military heritage. Television airtime is donated by many generous community channels on Remembrance Day as well as year-round.



The War Amps released two new vignettes this year. The *D-Day Dodgers* tells the story of the Canadian soldiers who fought against incredible odds to help liberate Italy. *I Am Remembered… Canada's Hong Kong Veterans* pays tribute to the Canadian soldiers in the Battle of Hong Kong who were taken prisoners of war by Japan on December 25, 1941.

"I go back about 15 years, arranging our [station's] showings of War Amps material. It is a very important message you deliver! It's wonderful to bring your documentaries and features forward to our audience."

– Daphne, community TV co-ordinator



Operation Legacy member Graham was one of the Champs in attendance at the 96th Anniversary of the Battle of Vimy Ridge Commemorative Ceremony at the National War Memorial.

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KEY TAG AND ADDRESS LABEL SERVICE

Since 1946, the Key Tag Service has returned lost keys to their owners – more than 1.5 million, to date! Finders of lost keys with a War Amps key tag need only call the toll-free number on the back of the tag or drop the keys into any mailbox in Canada, and The War Amps will ensure the keys are returned. As you can see by the many testimonials we receive, the Key Tag Service really works!



kitchengraffiti tweeted: I came home to find the keys I lost in June returned to me because of the @TheWarAmps key tag service! Thanks a ton! #amazing #mademyday

Terry Cyr posted: I just received my keys that I lost in BC in July. They were returned to me in Ontario today. I have been a regular donor for about 40 years and it sure was worth it. They have now come through for the second time for me. THANKS.

Letter to the editor, Thunder Bay Chronicle-Journal: "Thank you to the person who took the time to put my van keys in the mailbox to War Amps. To my relief they were delivered to me by courier. It saved me the \$420 replacement cost."

meredithkrangle tweeted: My faith in humanity is restored! Thank you to the kind person who returned my keys through @TheWarAmps #thankyou

Delete

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Delete

AFE + PRUDENCE AU VOLAN 123456789

F it

Kathy Rockett posted: Just yesterday The War Amps returned my keys to me for the third time in 30 years. Thank you so much, it is worth it for everyone to have this benefit.

Like Comment Share



The War Amps is able to operate its many programs solely through donations from the public to the Key Tag and Address Label Service. The Association does not receive government grants.

We send a mailing of key tags and information about the Association to Canadians once per year. The War Amps does not solicit by phone or door-to-door, an approach that has always been well-received by the public. Those who choose to make a donation receive a mailing of seasonal address labels in the fall, as a thank you for their support. The distribution of these two mailings creates year-round employment in our sheltered workshop.

Employing Canada's Disabled

For more than 65 years, the sheltered workshop, where key tags and address labels are produced, has provided employment to amputees and other people with disabilities.

Employee Jason, who lost his right leg to cancer at just 8 months old, was once a Champ. Growing up, he attended CHAMP seminars and parades, where he met many other amputees and became familiar with The War Amps Key Tag Service. After completing his high school education, he knew where he wanted to go to work.

"Being a part of the CHAMP Program had a big influence on my childhood and teen years. I always wanted to work for The War Amps sheltered workshop. I started in June of 1992 in the production department and now, 21 years later, I am working as a mechanic, fixing all the machines that I once worked on. This job has really taught me responsibility and has helped me in my day-to-day independence."

- Jason, sheltered workshop employee



FINANCIALS

Statement of Revenue and Expense

for the year ended December 31, 2012

REVENUE	2012	2011
	\$14,027,992	\$14,272,797
Donations (Net)	2,501,961	4,860,988
Bequests Interest and Other	615,614	725,822
	\$17,145,567	\$19,859,607
EXPENSE		
Adult Amputee Program	\$ 2,285,424	\$ 2,092,133
CHAMP Program	8,148,055	7,878,220
DRIVESAFE Program	209,243	194,410
At your service Publication	187,933	165,463
PLAYSAFE Program	2,459,681	2,496,556
Prosthetics Education	430,896	363,387
Service Bureau	2,292,783	1,887,987
Veterans Issues – Special	299,646	276,443
Video Distribution	103,095	68,797
Widows Assistance Program	1,188,414	1,241,928
Other Charitable Programs	523,941	566,842
Administrative	620,288	555,648
	\$18,749,399	\$17,787,814
Excess of Revenue Over Expense		
(Expense Over Revenue)	(\$ 1,603,832)	\$ 2,071,793

Balance Sheet as at December 31, 2012

	2012	2011
ASSETS Cash and Term Deposits		
(See Note 1)	\$31,570,242	\$32,304,613
Property and Equipment	5,551,570	5,641,841
Assets Held for Pension Liability	5,759,985	5,639,712
Other Assets	3,452,971	3,556,124
	\$46,334,768	\$47,142,290
LIABILITIES		
Accounts Payable	\$ 2,371,020	\$ 2,380,862
Pension Liability	6,196,459	5,421,241
	\$ 8,567,479	\$ 7,802,103
EQUITY	• - - - - - - - - - -	ф <u>го</u> иноин
Equity in Property Equipment	\$ 5,551,570	\$ 5,641,841
Appropriated Equity (See Note 2) Unappropriated Net Assets	30,708,000	30,780,000
(Deficiency of Net Assets)		
(See Note 3)	1,384,549	2,800,346
Restricted for Endowment Purposes	123,170	118,000
	\$37,767,289	\$39,340,187
	\$46,334,768	\$47,142,290

Notes to Financial Statements for the year ended December 31, 2012

1. CASH AND TERM DEPOSITS

The Association receives a significant portion of its funding immediately prior to the year end. These funds are used to finance the operations of its charitable activities in the ensuing year.

 2. APPROPRIATED EQUITY a) CHAMP Program b) Survivors' Subsistence Grants 	2012 \$30,500,000 208,000	2011 \$30,500,000 280,000
	\$30,708,000	\$30,780,000

The National Board of Directors has approved appropriations to:

a) Provide for long-term commitments made on behalf of children enrolled in the Child Amputee (CHAMP) Program.

b) Provide survivors' subsistence grants of \$2,000 per member on the death of an active member and \$1,000 on the death of the spouse. Payment of these grants is at the discretion of the respective branch executives on the basis of need.

3. UNAPPROPRIATED NET ASSETS

This is the unencumbered surplus available at year-end.



The War Amps is incorporated under Part II of the Canada Corporations Act (currently transitioning to the Canada Not-for-profit Corporations Act) and is registered as a charitable organization with the Canada Revenue Agency (CRA). The Association is operated under the direction of war amputees.

Since 1918, The War Amps has met the needs of war amputees. Today, the Association continues to serve them, and all Canadian amputees, including children. The Child Amputee (CHAMP) Program provides artificial limbs, regional seminars and peer support. Through CHAMP, The War Amps tradition of "amputees helping amputees" will continue long into the future.

As part of The War Amps commitment to being accountable to our donors, we are pleased to provide you with our Essential Financial Information. The intent of this financial summary is to provide the most valuable data for our donors in terms of explaining our programs and how their money is being spent.

The War Amps has a unique structure within the charitable field. In 1946, the Key Tag Service was launched to provide employment for returning disabled veterans from the Second World War. This service was recognized as a sheltered workshop at that time. Throughout the intervening years, hundreds of disabled Canadians have worked at the Key Tag Service, and it continues to employ Canadian amputees and other people with disabilities today. A significant portion of the costs of the Key Tag Service is considered to be a charitable program of the Association as recognized by CRA.

All of this detailed financial information is provided in our annual filing of form T3010, which is available to the public on the CRA website at **cra-arc.gc.ca**.

The War Amps financial statements are prepared and audited by the respected international accounting firm PricewaterhouseCoopers. They also prepare our annual filing of the T3010 government return.

We are continually evaluating how we present our financial information, in order to ensure that we provide our donors with the facts they need to make a well-informed decision.

The War Amps is proud of its history and the programs and services we offer to amputees. Public support of the Key Tag Service, which has returned more than 1.5 million sets of keys, enables the Association to continue to operate its many programs, such as the Child Amputee (CHAMP) Program, Matching Mothers, PLAYSAFE, the National Service Bureau for veterans and the National Amputee Centre.

THE LEGACY CONTINUES



"My father was a long-time supporter of The War Amps. As a young boy, I can recall seeing his collection of miniature metal 'licence plates' that he had amassed over the years which he kept in a drawer in his workshop. These were the predecessor to the modern key tags we know today.

"When I became old enough to carry keys, it seemed only natural for me to continue the tradition of supporting The War Amps. Previous generations of my family had served in the Canadian Forces and the idea of giving to a charitable organization that provided a useful service in return for donations appealed to me.

"As the years have passed I've been able to increase my contributions to a level where War Amps sends me a magazine each year along with my donation receipt. It is through the pictures of smiling Champs in those pages that I have come to realize that The War Amps means so much more than just key tags and address labels!

"It warms my heart to see the faces of happy children, reflecting the good work that The War Amps has done on behalf of those youngsters. From prosthetic devices, to counselling and educational assistance, along with all of the many other great programs in which your organization participates, I am proud and pleased to help provide the means for the people at War Amps to continue their mandate."

- Roger, second-generation War Amps supporter



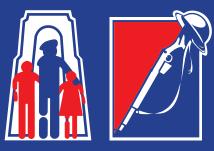
The lifelong work of The War Amps veteran members, and the creation of the CHAMP Program in 1975, has resulted in financial assistance for artificial limbs and support to thousands of child amputees across Canada. These Champs have taken up the torch and are proud to continue the legacy of the Association.

As we look back on 95 years, we take this opportunity to thank members of the public who have supported The War Amps – whether by making a donation, using key tags, cheering for the Champs you see at your local parade on The War Amps float, spreading the word about our programs or displaying a DRIVESAFE sticker on your vehicle. We could not have done it without you.

Thanks to you, the legacy of "amputees helping amputees" continues.

Olivier

Then and now: The War Amps has been there for amputees for 95 years.



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Chairman of the Board and National Director, Montreal Branch

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